

Arriving at Our Sites

- Please tarp or net any open loads on your vehicle.
- Customers enter the site at their own risk.
- Follow all directional signs. Traffic is one way in most areas of the facility.
- If you must use the main building please wait patiently and do not attempt to back into the building unless directed to by a Valley Waste employee.
- Do not approach and enter the main building on foot.
- Until otherwise stated masks must be worn at all times until COVID restrictions are lifted.
- Do not exceed the posted speed limit of 20 km per hour and follow all posted traffic signs.
- Valley Waste vehicles including loaders and trucks will always have the right of way.
- Children under the age of 12 must stay in the vehicle at all times.
- The customer is responsible for the loading and unloading of their own vehicles. If an individual requires assistance please ask for assistance while checking in at the scale house. Help will be granted on a case by case basis, however Valley Waste will not be held responsible for any damage incurred while unloading.
- When on the tipping floor do not wander from the general area of your vehicle. Stay in its general vicinity. Leave the building promptly after unloading.

- If you are in doubt of where an item goes, ask the scale operator or a site employee.
- Absolutely no scavenging allowed. Do not ask employees if you can have an item and if something is scavenged, you will be asked to remove it from your vehicle.
- Follow the directions of Valley Waste employees at all times.
- Use of cell phones and other wireless devices are prohibited while operating vehicles on Valley Waste Property.

Public Drop Off

- Never crawl into the bins for any reason. If you have inadvertently dropped an item you shouldn't have, please ask one of our employees for assistance.
- Never remove the chains in the public drop off area.
- Be courteous to other customers. Each bin is designed for two vehicles to be unloaded at the same time. Do not park in the middle of the area blocking access for other vehicles.
- Never throw materials into the bay if the bin is not there. It is being emptied and will be returned shortly.



PLEASE HELP TO KEEP US AND YOU SAFE!

Construction & Demolition

- Only unload materials in designated areas.
- Do not dump or unload any materials on the access road.
- Before leaving the area, ensure all loose items are secure and in the case of trucks your tailgate and back bumper are clean to prevent the spreading of debris on the roadways.

Household Hazardous Waste

- Absolutely no industrial hazardous waste will be accepted.
- Any leaking containers can be rejected unless properly contained.
- When possible, household hazardous waste should be brought in its original container. If not please try to mark clearly on it what the material is.
- Valley Waste reserves the right to reject any unknown or known materials it deems too dangerous to handle.
- Valley Waste will not accept any materials held in containers larger than 20 litres.
- Customers are forbidden from dumping their own oil or glycol in our bulk barrels.
- When dropping of gasoline, it must be contained in a jug the customer is willing to leave so it can be lab packed. Customers are not allowed to transfer any materials from one container to another on Valley Waste Property.